<u>Prop 218 Water Rate Increase – Questions</u>

- 1. I am being charged 'Lopez fee'. Does that mean that some of our water <u>always</u> comes from Lopez? Yes. Oceano receives 303 Acre Feet per Year. In the proposed rates, the supplemental Lopez Water charge would be eliminated and there would be a two-tier volume charge. The two tiers are tied to the cost of Lopez Water (Tier 1) and State Water (Tier 2). The District receives water from Lopez, the State Water Project, and District owned wells.
- 2. How many protests are required? 1,345 (50% plus 1)
- 3. The letter says we get State water. Really? Yes. Up to 750-acre ft per year
- 4. Was this a gradual rate increase from the LAST TIME you implemented a rate increase? The rate increase in 2015 included scheduled adjustments annually on May 1 for a period of 5 years.
- 5. Why does the current Multi-family Rate indicate N/A for current rates? A new customer class is being proposed for Multi-family residential customers. This class includes properties where multiple residences are served from a master meter. Currently all residential customers pay the same rates.
- 6. What will my bill be with the increase? Varies based on usage. A chart of rates at various usage levels is provided on the Water Rate Increase Info page of the website.