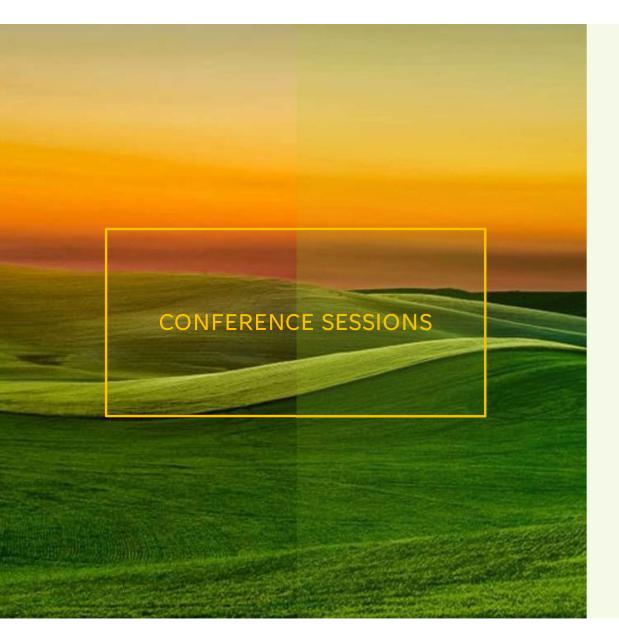
# CALIFORNIA SPECIAL DISTRICTS ASSOCIATION

LEADERSHIP ACADEMY
CONFERENCE

FEBRUARY 4 - 7, 2024



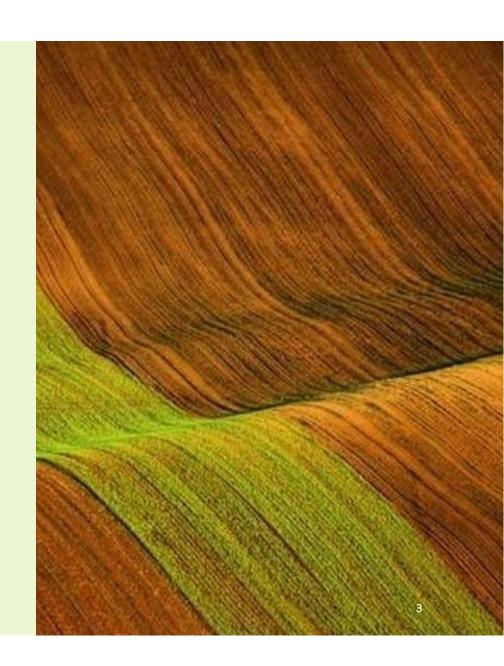
- Building a Foundation for Good Governance
- Defining Board and Staff Roles and Responsibilities
- 3. Fulfilling Your District's Mission Charting the Course
- 4. Get the Word Out! Best Practices for Communication and Outreach
- 5. Show Me the Money! What do Board Members need to Know about District Finances?

### BUILDING A FOUNDATION FOR GOOD GOVERNANCE

The Governance Team Succeeds with:

#### "Unity of Purpose"

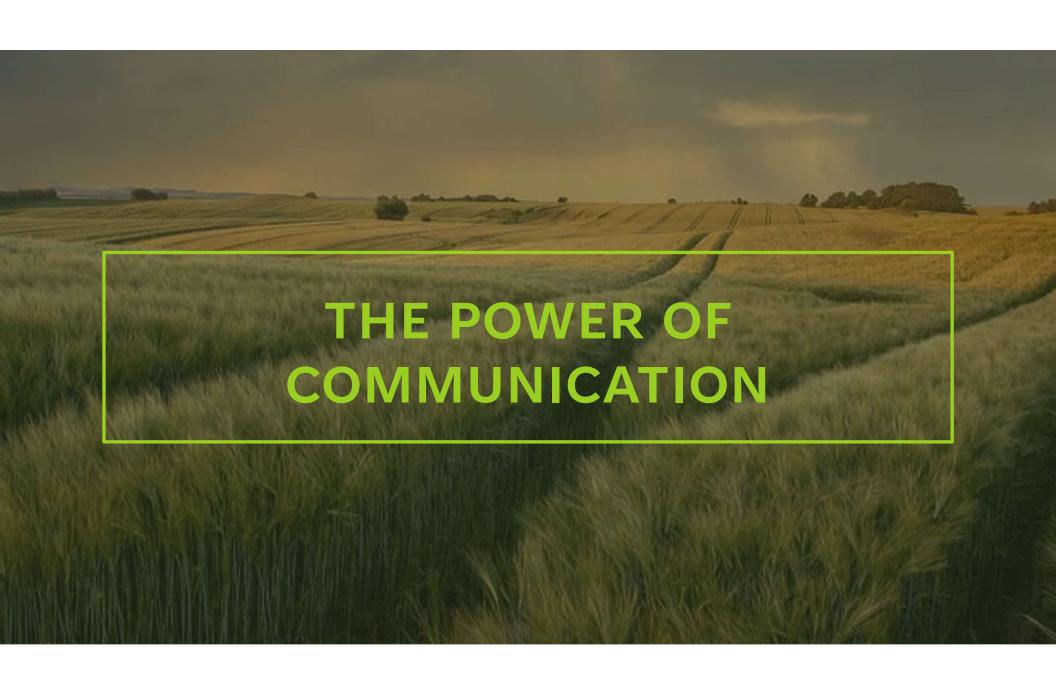
- The Director's Individual Attitudes and Approach Affects Their Effectiveness
- \* Reviewing Board Responsibilities





#### DEFINING BOARD AND STAFF ROLES AND RESPONSIBILITIES

- ✓ DO'S AND DON'TS
- ✓ THE ROLES OF THE BOARD, THE GENERAL MANAGER & STAFF
- ✓ THE BOARD'S ROLE IN HUMAN RESOURCES
- ✓ POSITIVE AND RED FLAG INDICATORS
- ✓ CONFIDENTIALITY AND LEGAL LIABILITIES
- ✓ HOW CAN BOARD MEMBERS AFFECT
  THE WORK ENVIRONMENT
- ✓ COMMUNICATIONS BETWEEN THE BOARD AND STAFF



Fulfilling Your District's

Mission – Charting the

Course

- ☐ Setting Direction
- ☐ Strategic Planning
  - o Goals, Objectives, Priorities & Work Plans
- ☐ Approach to Strategic Planning?
  - Board Leadership
  - Staff & Utilizing a Facilitator (or Not)
  - Public Involvement



#### **GET THE WORD OUT!**

BEST PRACTICES
FOR
COMMUNICATION AND
OUTREACH

- Public Expectations & Distrust of Government
- > Responsibility, Authority and Accountability
- Reasons to Communicate
- > Community Engagement:
  - ⇒ Start Early & Have a Plan
  - $\Rightarrow$  Develop a Communication Plan
  - $\Rightarrow$  Use Narrative Storylines
- Prepare for Crises with Crisis Communication Planning
- Advocate for Your District



## Show Me the Money! What do Board Members need to Know about District Finances?

Technical, technical and more technical details:

- Budgets Revenues,
   Expenditures &
   Reserves
- Financial Statements and Audits
- Investment Reports

**Key Indicators:** 

- Red Flags
- Financial Ratios
- Non-Financial
   Indicators
- Risk Management

