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Date: July 8, 2020

**To:** Board of Directors

**From**: Will Clemens, General Manager

Subject: Agenda Item #8A: Consideration of policy direction to staff on possible rate modifications

and/or increases in accordance with Proposition 218 (Prop 218)

#### Recommendation

It is recommended that the Board review the staff report and staff presentation and provide direction to staff in developing a modified rate structure for future adoption in accordance with Proposition 218.

#### **Discussion**

The District's current water system revenues are insufficient to fund operations and maintenance, capital improvements, and minimum reserve levels. FY 20/21 budgeted revenues are nearly \$485,000 short in covering water system expenditures. If no rate increase process is performed, the drought rates in place will sunset in October 2020 and the Water Fund will run out of money this fiscal year. If a rate increase process is done and the current water rates are maintained, it is projected that the Water Fund would run out of money in FY 2021/22. Therefore, it is necessary to increase water rates at this time to cover necessary water system expenditures.

In October 2017 drought rates were partially reduced and the drought rates will sunset in October 2020. This will severely impact revenues if not addressed. The last non-inflationary rate increase process was done in 2015 to address revenue impacts from the drought and prior to that, rates were increased in 2011. As can be expected, increased water conservation continues, even after the drought ended, which also continues to impact system revenues. Water usage has not significantly increased after the drought ended as shown in the following table:

#### **Total Water Use in Acre Feet**

<u>Year</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>2017</u>	<u>2018</u>	<u>2019</u>
	852	838	888	807	703	672	718	725	680

The successful water conservation efforts on the part of the community has resulted in system revenues falling short in total by \$368,000 since the 2015 rate increase was implemented.



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#### **Expenditures**

The 2015 rate increase was intended only to address revenue shortfalls related to the drought and certain operation and maintenance expenses. Documentation presented at that time indicated that the rate increase would not address other critical issues such as the Capital Improvement Program (CIP), staffing needs, and reserve policies.

In 2010, Tuckfield and Associates identified an annual expenditure need of \$186,000 for Capital and Long-term maintenance based on the Master Water Plan CIP. That funding need was deferred and never implemented. Since 2014, the District has spent almost \$800,000 on Capital projects. Grants have paid for \$127,000 of that amount and the rest has come from reserves. This has resulted in reserve balances dropping to near the minimum reserve levels needed to operate.

In 2019, grant funding was used to prepare an update to the CIP. That update identified over \$4 million of improvements needed over the next ten years. These improvements should not be deferred any longer. Staff has included an annual expenditure target of \$150,000 to fund the CIP and is phased in over three fiscal years. This amount should be enough to complete the entire CIP with a combination of grant funded, pay-go and debt financed projects. Interest rates are at historic lows and should provide excellent funding terms as can be seen by comparing to the \$186,000 Capital estimate by Tuckfield in 2010.

Additionally, appropriate staffing needs were not included in the 2015 rate increase. Since 2015 there has been one additional utility system worker added to the field crew and one half time account administrator added to the office staff. The District has a total of 4 field staff and 4.5 office staff. The staffing costs are spread among several activities which include the Administration, Fire, Lighting, Facilities, Garbage, Water, and Wastewater funds. In 2018, the Board adopted a change in the allocation of administrative and indirect field crew costs among the various funds to be based on the actual labor costs charged by the field crews to each fund. This change resulted in a shift of costs from the Wastewater Fund to the Water Fund to more accurately reflect the cost of providing these services. The combination of these staffing and allocation changes has resulted in approximately \$280,000 in additional annual costs to the Water Fund since the 2015 rate increase.

The 2015 rate increase did not include any set aside for establishing reserves. Reserves can be established for many purposes including minimum/operating, emergency, capital, debt, contingencies, or rate stabilization reserves. Each type of reserve requires higher rates to establish reserve balances. Staff is not recommending increasing rates to establish any particular reserves other than setting rates so that minimum reserve balances never drop below three months of cash needs or 25% of annual expenses. While it would be advantageous to establish other reserve balances, this approach will minimize the amount of the rate increase needed currently.





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#### **Policy Considerations**

#### Revenues:

- ✓ Should the Revenue Target include \$150,000 annually to fund the CIP?
  - Monthly impact to bills is \$4.22.
- ✓ Should the Revenue Target be implemented with a single increase in Year 1 followed by inflationary increases or should it be phased in over 3 years followed by inflationary increases?

### The District's Rate Structure

The following table illustrates the District's current rate structure:

Base Rate	Tier #2	Tier #3	Tier #4	Tier #5	
\$ 53.56	7 to 12 Units	13 to 18 Units	19 to 24 Units	Over 24 Units	
Minimum bi-monthly					
charge (Up to 6 Units)					
	\$3.64 per Unit	\$4.03 per Unit	\$4.51 per Unit	\$4.74 per Unit	
\$1.80 per Unit for	\$1.80 per Unit for	\$1.80 per Unit for	\$1.80 per Unit for	\$1.80 per Unit for	
Lopez	Lopez	Lopez	Lopez	Lopez	
\$1.80 per Unit total	\$5.44 per Unit total	\$5.83 per Unit total	\$6.31 per Unit total	\$6.54 per Unit total	

#### **Policy Considerations**

The current rate structure only includes two customer classes, Residential and Non-Residential. This has been justified due to the fact that this is a small water system with little variation in properties within the customer classes. Many agencies include a Single-family Residence and Multi-family Residence rate in their structures. This distinction recognizes the general difference in cost of service between these two types of properties. Multi-family residences would include apartment complexes and mobile home parks served by a master meter, duplex, triplex, etc. In general, Multi-family residences place less storage, peaking, and maintenance and infrastructure demands on the system compared to Single-family residences due to smaller square footages and occupancies and less outdoor watering demand. The base rate for Multi-family Residential customers could be set at 75% of the Single-family Residential rate to estimate this reduced system demand.



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The following table illustrates the options for the Year 1 base rate structure under a three-year phase in:

Opti	Option A					
Single Family	Multi Family	Residential				
\$ 60.53	\$ 45.39	\$ 54.94				
Minimum bi-monthly charge	Minimum bi-monthly charge	Minimum bi-monthly charge				

At the same time as the 2015 Rate increase was being developed, the Prop 218 court decision regarding tiered water rates in San Juan Capistrano was rendered. While not precluding an agency from having tiered rates, it was made more difficult as any tiers were now required to have a clear nexus to cost of service. This will require reducing or eliminating the number of tiers for the District. Creating tiers that are directly tied to the cost of Lopez and State water supplies is clearly a defensible approach. In addition, the provision of 6 Units of water in the Base Rate will need to be eliminated in order for the District's rate structure to be more defensible under Prop 218.

The following table illustrates the options for the volumetric rate structure:

Opti	Option B	
Tier #1	Tier #2	Uniform Rate
0 to 6 Units	Over 6 Units	All Units
\$3.30 per Unit	\$6.47 per Unit	\$5.07 per Unit

Policy considerations include the following:

- ✓ Should the 6 Units of water in the base rate be eliminated?
  - The need to conform to Prop 218 cost of service supports this approach.
- ✓ Should a new Residential customer class for Multi-family be created?
  - The need to conform to Prop 218 cost of service supports this approach.
- ✓ Should the volumetric rate be uniform, or a two-tiered rate based on cost of Lopez and State water?
  - Either approach can be supported, but a two-tiered rate further encourages water conservation

#### **Other Agency Involvement**

The District has water supply contracts with the San Luis Obispo Flood Control and Water Conservation District which provides water supply to Oceano from Lopez Reservoir and the State Water Project.



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#### **Other Financial Considerations**

Pro Forma projections are attached showing three scenarios. 1) Current rate structure, 2) A single rate increase in Year 1, and 3) A three-year phase in rate increase approach. Options will be presented to your Board during the Staff presentation. Based on direction received, staff will then complete the Revenue Requirements and Rate Study for the District and prepare the rate ordinance for introduction. It is anticipated that the rate ordinance will be introduced, the Proposition 218 notice approved, and other associated documentation presented at the first meeting in August. This will initiate the legally required Proposition 218 process with a Protest Hearing set in October. Any rate increase would become effective with the billing period which begins in November.

#### **Results**

Considering the necessary revenues and rate structure to operate the water system is important to promote a safe, healthy, and well-governed District.

Attachment: Pro Forma Projections

## **Pro Forma - Current Rates**

Oceano CSD	Rate Increase	Supply	3%	3%	3%	3%	3%
		Base	3%	3%	3%	3%	3%
Revenues and Expenses		Cost Inflation	3%	3%	3%	3%	3%
Total Water Sales (CCF)	286,637	298,522	298,522	298,522	298,522	298,522	298,522
	2018-19		2020-21	2021- 22	2022-23	2023-24	2024-25
	Actua	Estimated	Budget	Projection	Projection	Projection	Projection
Water Sales - Supply	1,155,432	1,269,794	1,280,760	1,319,183	1,358,758	1,399,521	1,441,507
Water Sales - Base	984,006	1,022,206	1,049,240	1,080,717	1,113,139	1,146,533	1,180,929
System Connection Fees	45,493	50,884	51,639	53,188	54,784	56,427	58,120
Delinquent Fees	28,481	27,930	27,000	27,810	28,644	29,504	30,389
New Account Setup Fees	2,700	3,240	3,240	3,337	3,437	3,540	3,647
Courtesy Notices Fees	4,322	4,329	4,500	4,635	4,774	4,917	5,065
Wheeling Fees	22,621	21,525	25,000	25,750	26,523	27,318	28,138
Interest	2,370	0	0	0	0	0	0
Grant Revenue	104,318	0	0	0	0	0	0
Other Revenues	19,978	29,330	11,350	11,691	12,041	12,402	12,775
Total - Revenues	2,369,720	2,429,238	2,452,729	2,526,311	2,602,100	2,680,163	2,760,568
Water Supply - Lopez (Pass through)	472,914	462,693	493,997	493,997	493,997	493,997	493,997
Water Supply - State (Pass through)	953,953	1,101,264	1,151,000	1,151,000	1,151,000	1,151,000	1,151,000
Source of Supply- Expenses	1,426,867	1,563,957	1,644,997	1,644,997	1,644,997	1,644,997	1,644,997
Salaries & Benefits	238,932	267,692	349,858	360,354	371,164	382,299	393,768
Admin Allocation	378,606	517,907	555,363	572,024	589,185	606,860	625,066
Services & Supplies	223,649	203,911	291,220	299,957	308,955	318,224	327,771
Transfers	71,375	34,888	56,075	57,757	59,490	61,275	63,113
O&M- Expenses	912,562	1,024,398	1,252,516	1,290,091	1,328,794	1,368,658	1,409,718
CIP Projects - Fixed Assets	267,821	270,057	40,000	75,000	150,000	150,000	150,000
Capital - Expenses	267,821	270,057	40,000	75,000	150,000	150,000	150,000
Total - Expenses	2,607,250	2,858,412	2,937,513	3,010,088	3,123,791	3,163,655	3,204,715
Revenues minus Expenses	(237,530)	(429,174)	(484,784)	(483,778)	(521,691)	(483,492)	(444,147)
Water Fund Ending Reserve Balance	1,390,488	961,314	476,530	(7,248)	(528,939)	(1,012,430)	(1,456,577)
Minimum Reserve Balance (3 months expenses)	651,812	714,603	734,378	752,522	780,948	790,914	801,179

# **Pro Forma - Single Increase**

Oceano CSD	Rate Increase	Supply	30%	Actual	Actual	Actual	Actual
		Base	24%	<b>3%</b> 3%	<b>3%</b> 3%	<b>3%</b> 3%	<b>3%</b> 3%
Revenues and Expenses		Cost Inflation	3%				
Total Water Sales (CCF)	286,637	298,522	298,522	298,522	298,522	298,522	298,522
	2018-19		2020-21	2021- 22	2022-23	2023-24	2024-25
	Actual	Estimated	Budget	Projection	Projection	Projection	Projection
Water Sales - Supply	1,155,432	1,269,794	1,650,732	1,644,997	1,644,997	1,644,997	1,644,997
Water Sales - Base	984,006	1,022,206	1,267,536	1,305,562	1,344,729	1,385,070	1,426,623
System Connection Fees	45,493	50,884	51,639	53,188	54,784	56,427	58,120
Delinquent Fees	28,481	27,930	27,000	27,810	28,644	29,504	30,389
New Account Setup Fees	2,700	3,240	3,240	3,337	3,437	3,540	3,647
Courtesy Notices Fees	4,322	4,329	4,500	4,635	4,774	4,917	5,065
Wheeling Fees	22,621	21,525	25,000	25,750	26,523	27,318	28,138
Interest	2,370	0	0	0	0	0	0
Grant Revenue	104,318	0	0	0	0	0	0
Other Revenues	19,978	29,330	11,350	11,691	12,041	12,402	12,775
Total - Revenues	2,369,720	2,429,238	3,040,997	3,076,970	3,119,929	3,164,177	3,209,752
Water Supply - Lopez (Pass through)	472,914	462,693	493,997	493,997	493,997	493,997	493,997
Water Supply - State (Pass through)	953,953	1,101,264	1,151,000	1.151.000	1,151,000	1,151,000	1,151,000
Source of Supply- Expenses		1,563,957	1,644,997	1,644,997	1,644,997	1,644,997	1,644,997
Salaries & Benefits	238,932	267,692	349,858	360,354	371,164	382,299	393,768
Admin Allocation	378,606	517,907	555,363	572,024	589,185	606,860	625,066
Services & Supplies	223,649	203,911	291,220	299,957	308,955	318,224	327,771
Transfers	71,375	34,888	56,075	57,757	59,490	61,275	63,113
O&M- Expenses	912,562	1,024,398	1,252,516	1,290,091	1,328,794	1,368,658	1,409,718
CIP Projects - Fixed Assets	267,821	270,057	40,000	75,000	150,000	150,000	150,000
Capital - Expenses		270,057	40,000	75,000	150,000	150,000	150,000
Total - Expenses	2,607,250	2,858,412	2,937,513	3,010,088	3,123,791	3,163,655	3,204,715
Revenues minus Expenses	(237,530)	(429,174)	103,484	66,881	(3,862)	522	5,037
Water Fund Ending Reserve Balance	1,390,488	961,314	1,064,798	1,131,679	1,127,816	1,128,338	1,133,375
Minimum Reserve Balance (3 months expenses)	651,812	714,603	734,378	752,522	780,948	790,914	801,179

# **Pro Forma - Phased Increase**

Oceano CSD	Rate Increase	Supply	13%	Actual	Actual	Actual 3%	Actual
Dovenues and Evnences		Base	<b>13%</b> 3%	<b>10%</b> 3%	<b>10%</b> 3%	<b>3%</b> 3%	<b>3%</b> 3%
Revenues and Expenses		Cost Inflation					
Total Water Sales (CCF)	286,637	298,522	298,522	298,522	298,522	298,522	298,522
	2018-19		2020-21	2021- 22	2022-23	2023-24	2024-25
	Actual	Estimated	Budget	Projection	Projection	Projection	Projection
Water Sales - Supply	1,155,432	1,269,794	1,434,867	1,644,997	1,644,997	1,644,997	1,644,997
Water Sales - Base	984,006	1,022,206	1,155,093	1,270,602	1,397,663	1,439,592	1,482,780
System Connection Fees	45,493	50,884	51,639	52,000	52,000	52,000	52,000
Delinquent Fees	28,481	27,930	27,000	27,000	27,000	27,000	27,000
New Account Setup Fees	2,700	3,240	3,240	3,240	3,240	3,240	3,240
Courtesy Notices Fees	4,322	4,329	4,500	4,500	4,500	4,500	4,500
Wheeling Fees	22,621	21,525	25,000	25,000	25,000	25,000	25,000
Interest	2,370	0	0	0	0	0	0
Grant Revenue	104,318	0	0	0	0	0	0
Other Revenues	19,978	29,330	11,350	11,350	11,350	11,350	11,350
Total - Revenues	2,369,720	2,429,238	2,712,689	3,038,689	3,165,750	3,207,679	3,250,867
Water Supply - Lopez (Pass through)	472,914	462,693	493,997	493,997	493,997	493,997	493,997
Water Supply - State (Pass through)	953,953	1,101,264	1,151,000	1,151,000	1,151,000	1,151,000	1,151,000
Source of Supply- Expenses	1,426,867	1,563,957	1,644,997	1,644,997	1,644,997	1,644,997	1,644,997
Salaries & Benefits	238,932	267,692	349,858	360,354	371,164	382,299	393,768
Admin Allocation	378,606	517,907	555,363	572,024	589,185	606,860	625,066
Services & Supplies	223,649	203,911	291,220	299,957	308,955	318,224	327,771
Transfers	71,375	34,888	56,075	57,757	59,490	61,275	63,113
O&M- Expenses	912,562	1,024,398	1,252,516	1,290,091	1,328,794	1,368,658	1,409,718
CIP Projects - Fixed Assets	267,821	270,057	40,000	75,000	150,000	150,000	150,000
Capital - Expenses	267,821	270,057	40,000	75,000	150,000	150,000	150,000
Total - Expenses	2,607,250	2,858,412	2,937,513	3,010,088	3,123,791	3,163,655	3,204,715
Revenues minus Expenses	(237,530)	(429,174)	(224,824)	28,601	41,958	44,024	46,152
Water Fund Ending Reserve Balance	1,390,488	961,314	736,490	765,091	807,049	851,074	897,226
Minimum Reserve Balance (3 months expenses)	651,812	714,603	734,378	752,522	780,948	790,914	801,179